

Construction Job Site - Safety Planning

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Bomb Threat Guide

5. Staff Response

Considerations for Site Decision Maker(s)

- Immediately contact local law enforcement if not done
- Limit access to building
- Review Bomb Threat Response Plan
- Conduct Threat Assessment
- **Determine if search is warranted based on Threat Assessment**

If Search Is Initiated

- Enact Search Plan
- Communicate situation to staff/personnel and request that they make a quick and complete visual scan of their personal workspace for anything unusual
- Account for all personnel
- Assemble Search and Evacuation Team(s) and update about bomb threat condition

General Search Team guidelines:

- Search Teams make a quick and complete visual scan of the search area
- Divide individual rooms/areas into search levels
- Take special note of any object(s) that seem out of place
- Check ledges, balconies, waste baskets, and false ceilings and floors
- Check for unusual odors and listen for any unusual background noises
- If anything unusual is noticed, move people away from the potential hazard and immediately report the location of the object(s) to the Site Decision Maker(s)

NOTE: Use of radio communications is NOT recommended unless the area has been searched and cleared.

For additional information and products on bomb threats and improvised explosive device (IED) search procedures, please visit the DHS Office for Bombing Prevention website at www.dhs.gov/what-to-do-bomb-threat

6. Suspicious Item

A **suspicious item** is anything (e.g., package, vehicle) that is reasonably believed to contain explosives, an IED, or other hazardous material that requires a bomb technician to further evaluate it. Potential indicators are threats, placement, and proximity of the item to people and valuable assets. Examples include unexplainable wires or electronics, other visible bomb-like components, unusual sounds, vapors, mists, or odors. Generally anything that is **Hidden**, **Obviously suspicious**, and **not Typical (HOT)** should be deemed suspicious.

If Suspicious Item Is Found

- **DO NOT** touch, tamper with, or move the item
- Immediately report item to Site Decision Maker(s) and local law enforcement/first responders
- Site Decision Maker(s) must:
 - Ensure area is secured and cleared of personnel
 - Notify Search Teams
 - Ensure emergency responders are briefed
 - Evacuation and Search Teams should remain available to assist and inform evacuees, media, staff, and others

Considerations for Site Decision Maker(s)

- Not all items are suspicious
- An **unattended item** is anything (e.g., bag, package, vehicle) not in someone's possession and where there are no obvious signs of being suspicious (see above), especially if no threat was received

NOTE: The discovery of one suspicious item should not automatically mean the conclusion of a search. More suspicious items may be present.

The Site Decision Maker(s) must take the discovery of multiple suspicious items into consideration during the planning and execution stages of the facility's Bomb Threat Response Plan.

7. Lockdown/Evacuation

Considerations for Site Decision Maker(s)

- Repeat Threat Assessment:
 - Is the threat still credible?
 - Were any suspicious items located (if search was initiated)?
- Based on Threat Assessment, search (if initiated), and totality of circumstances, determine if additional measures are warranted:
 - Partial or full lockdown?
 - Partial or full evacuation?
 - No further action?

If Evacuation Is Initiated

- Select evacuation routes and assembly areas that are not in the vicinity of the suspicious item, ensure these routes have been searched and cleared
- Notify police/fire/EMS of evacuation and request assistance
- Account for all personnel
- Evacuation Team confirms the building is empty
- Bring emergency kit and building trauma kits, if available
- Advise all evacuees to remove all personal items (e.g., purses, backpacks)

Continuing Actions After Evacuation

- Debrief emergency services and assist in coordinating further actions
- Take accountability and report
- Open media, medical, and family areas — brief regularly
- As appropriate, determine reoccupy or dismiss action
 - Reoccupy when cleared and deemed appropriate
 - Dismiss in consultation with site administration
 - Notify all personnel of decision and ensure accountability
- Site Decision Maker(s) should remain on-scene until situation is resolved or until relieved by another administrator

A Final Note

Every bomb threat requires professional judgment and should be handled in accordance with the facility's needs. Site Decision Maker(s) and administrators should periodically review Federal guidance and work with local first responders to establish a Bomb Threat Response Plan that addresses each risk level appropriately and is optimal for their building(s) and personnel.



2016



Bomb Threat Guidance



These guidelines are designed to help Site Decision Makers of commercial facilities, schools, etc., respond to a bomb threat in an orderly and controlled manner with first responders and other stakeholders.



This product was developed jointly by the FBI and DHS Office for Bombing Prevention and reviewed by the National Explosives Task Force (NETF).

For more information, contact the DHS Office for Bombing Prevention at OBP@hhs.gov or the NETF at NETF@ic.fbi.gov.

PRIOR TO THREAT



- Plan and prepare
- Develop a Bomb Threat Response Plan
- Provide Bomb Threat Response Plan training to all personnel

IF THREAT IS RECEIVED



- Conduct threat assessment
- Execute appropriate actions outlined in Bomb Threat Response Plan

1. Planning and Preparation

Planning Considerations

- Coordinate with local law enforcement and first responders to ensure smooth handling of a bomb threat
- Develop clear-cut primary and alternate levels of authority (referred to in this document as "Site Decision Maker(s)")
- Select Evacuation Teams and Search Teams
- Develop training plan
- Determine search procedures
- Designate control center locations
- Plan for emergency assistance (police, fire, etc.)
- Establish primary and alternate evacuation routes and assembly areas
- Establish evacuation signal(s)
- Develop a communications plan
- Determine procedures for accessing/shutting off and reactivating utilities

Preparation Considerations

- Control building access
- Implement strict master key control
- Inspect incoming parcels
- Safeguard confidential material
- Keep exits unobstructed
- Ensure adequate internal/external emergency lighting
- Utilize electronic surveillance

2. Emergency Toolkit Contents

Items you may want to consider including in your Emergency Toolkit that will be taken to the Incident Command Post.

Building Facility

- Complete set of master keys: coded to rooms and corresponding with a printed key list
- Blueprints and floor plans or site map of building
- Video, photographs, or CD depicting building interior and exterior

Emergency Response Plans

- Copies of the Site Crisis Response Plan, Bomb Threat Plan, and Crisis Management Plan
- A list of the following phone numbers:
 - Site Decision Maker(s)
 - Police/Fire/Emergency Medical Services (EMS)
 - Federal Bureau of Investigation (FBI)
 - Bureau of Alcohol, Tobacco, Firearms and Explosives (ATF)
 - Postal Inspector
 - Nearest hospital
 - Facility emergency names and phone numbers

Personnel Information

- Building emergency response team member contact information and assignments
- List of personnel trained in CPR and/or first aid
- Updated list, with pictures if possible, of all staff/personnel
- Staff/visitors sign-in/out sheets that include names and dates; include provision for staff/visitors transported to medical facilities
- List of staff with special needs and description of need
- Contact information for neighboring/contiguous buildings

Additional Emergency Action Resources

- Reflective vests for building emergency response team members with identifying marks
- Bullhorn with charged batteries
- AM/FM portable radio
- Flashlights and batteries
- Local street and zone maps
- Clipboards
- Writing materials (legal pads, pens, pencils, markers)
- Plastic red/yellow tape for cordoning off areas

3. Receiving a Threat

Phoned Threat

- **Remain calm and DO NOT HANG UP**
- If possible, signal other staff members to listen and notify Site Decision Maker(s) and authorities
- If the phone has a display, copy the number and/or letters on the window display
- Write down the exact wording of the threat
- Keep the caller on the line for as long as possible and use the Bomb Threat Checklist to gather as much information as you can
- Record, if possible
- Fill out the Bomb Threat Checklist immediately
- Be available for interviews with the building's emergency response team and law enforcement

Verbal Threat

- If the perpetrator leaves, note which direction they went
- Notify the Site Decision Maker(s) and authorities
- Write down the threat exactly as it was communicated
- Note the description of the person who made the threat:
 - Name (if known)
 - Race
 - Gender
 - Type/color of clothing
 - Body size (height/weight)
 - Hair and eye color
 - Distinguishing features
 - Voice (loud, deep, accent, etc.)

Written Threat

- Handle the document as little as possible
- Rewrite the Site Decision Maker(s) and authorities
- Rewrite the threat exactly as is on another sheet of paper and note the following:
 - Date/time/location document was found
 - Any situations or conditions surrounding the discovery/delivery
 - Full names of any personnel who saw the threat
 - Secure the original threat; **DO NOT** alter the item in any way
 - If small/removable, place in a bag or envelope
 - If large/stationary, secure the location

Email Threat

- Leave the message open on the computer
- Notify the Site Decision Maker(s) and authorities
- Print, photograph, or copy the message and subject line; note the date and time

4. Threat Assessment

All threats should be carefully evaluated. One must consider the facts and the context, and then conclude whether there is a possible threat.

Low Risk

Lacks Realism: A threat that poses a minimum risk to the victim and public safety. Probable motive is to cause disruption.

- Threat is vague and indirect.
- Information contained within the threat is inconsistent, implausible, or lacks detail.
- Caller is definitely known and has called numerous times.
- The threat was discovered instead of delivered (e.g., a threat written on a wall).

Medium Risk

Increased Level of Realism: Threat that could be carried out, although it may not appear entirely realistic.

- Threat is direct and feasible.
- Wording in the threat suggests the perpetrator has given some thought on how the act will be carried out.
- May include indications of a possible place and time.
- No strong indication the perpetrator has taken preparatory steps, although there may be some indirect reference pointing to that possibility.
- Indication the perpetrator has details regarding the availability of components needed to construct a bomb.
- Increased specificity to the threat (e.g., "I'm serious" or "I really mean this!").

High Risk

Specific and Realistic: Threat appears to pose an immediate and serious danger to the safety of others.

- Threat is direct, specific, and realistic; may include names of possible victims, specific time, and location of device.
- Perpetrator provides his/her identity.
- Threat suggests concrete steps have been taken toward carrying out the threat.
- Perpetrator indicates they have practiced with a weapon or have had the intended victim(s) under surveillance.

Critical Incident Response Guide

CRITICAL INCIDENT RESPONSE GUIDE

JOBSITE NAME: _____

JOBSITE: ADDRESS: _____

MEDICAL EMERGENCY

Ⓢ IMMEDIATE LIFE SAFETY INCIDENT

1. **CALL 911**
2. Provide patient name, location and condition.
3. Move patient **ONLY** if danger is imminent.
4. **When EMS arrives, all non-essential personnel must immediately clear the area. Overcrowding of scene may hinder rescue and medical transport efforts.**
5. Notify Employee Emergency Contact.
6. Administer first aid until EMS arrives.
7. File Incident Report with Manager.



Ⓢ MINOR MEDICAL INCIDENT

1. Administer first aid if necessary.
2. Contact Emergency Contact if necessary.
3. File incident report.

Ⓢ FIRST AID KIT LOCATION(S)

FIRE/EXPLOSION EVACUATION

1. Evacuate immediately when alarm is heard.
2. Close office doors and turn off lights as employees leave.
3. Use stairs to exit, not elevator.
4. Assist people with disabilities.
5. Leave building to designated evacuation point.

CALL 911 WHEN SAFE.

6. Check ensure that all staff are accounted for.
7. Report any missing staff immediately.
8. **Return to building when an "ALL CLEAR" message is received.**



TORNADO/SEVERE WEATHER

1. Seek shelter on the lowest level, interior rooms if possible.
2. Stay away from windows and glass.
3. Monitor local weather.
4. If outdoors, shelter in a ditch.
5. Account for all individuals. Report any missing staff immediately.
6. **Wait for "ALL CLEAR" message.**
7. Assess any injuries and administer First Aid if necessary.



HAZARDOUS MATERIAL RELEASE

1. Evaluate level of hazardous material exposure, including the type of chemical, size and possible exposures.
2. **CALL 911 IF NECESSARY**
3. Avoid direct contact with material.
4. Turn off HVAC systems.
5. Seal vents, windows and doors.
6. Evacuate the area or building.
7. Document procedure for clean-up/disposal.
8. Contact REI Emergency Spill Response if necessary 877-734-7745.
9. **Return to building when an "ALL CLEAR" message is received.**



BOMB THREAT

Ⓢ PHONE THREATS

1. Remain calm.
2. Keep caller on the line as long as possible. Be polite, show interest to keep them talking.
3. If possible, signal or pass note to staff to listen and **CALL 911** and notify Operations Manager / HR
4. Write down as much information as possible.
 - a. Caller ID
 - b. Exact wording of threat
 - c. Type of voice or behavior



5. Record call if possible.
6. Complete Bomb Threat Checklist immediately
7. Limit access to building
8. Determine if evacuation is needed. Utilize "Evacuation Site location"

Ⓢ VERBAL THREAT

1. If perpetrator leaves, note direction they went.
2. **CALL 911** and notify Operations Manager / HR.
3. Write down exact wording of threat.
4. Note description of perpetrator.
 - a. Name (if known)
 - b. Gender, Race
 - c. Body size (height/weight)
 - d. Distinguishing features
 - e. Type/color of clothing
 - f. Hair/eye color
 - g. Voice (loud, deep, accent, etc...)
5. Limit access to building
6. Determine if evacuation is needed. Utilize "Evacuation Site location"

Ⓢ WRITTEN THREAT

1. Handle document as little as possible.
2. **CALL 911** and notify Operations Manager / HR.
3. Rewrite threat on exactly as written on another sheet of paper and note the following:
 - a. Date/time/location document was found
 - b. Any situations surrounding discovery/delivery
 - c. Full names of personnel who saw the threat
 - d. Secure the original threat; DO NOT alter the item in any way
 - e. If small/removable, place in bag or envelope
 - f. If large/stationary, secure location
4. Limit access to building.
5. Determine if evacuation is needed. Utilize "Evacuation Site location"

Ⓢ EMAILED THREAT

1. Leave message open on computer.
2. **CALL 911** and notify Operations Manager / HR.
3. Print, photograph or copy the message and subject line; note the date and time.
4. Limit access to building
5. Determine if evacuation is needed. Utilize "Evacuation Site location"

Ⓢ IF SUSPICIOUS ITEM IS FOUND

1. DO NOT touch, tamper with or move item.
2. **CALL 911** and notify Operations Manager / HR
3. Limit access to building
4. Determine if evacuation is needed. Utilize "Evacuation Site location"

ACTIVE SHOOTER/KILLER

- Ⓢ **THIS IS AN EXTREMELY DANGEROUS SITUATION AND SHALL BE HANDLED BY LAW ENFORCEMENT.**

- Ⓢ **YOUR FIRST PRIORITY IS LIFE SAFETY.**



- Ⓢ **CALL 911 WHEN SAFE.**

LOCKDOWN / EVACUATION INSIDE BUILDING

1. Identify source/location of threat.
2. Evacuate inner perimeter away from threat.
3. Immediately evacuate building if possible. Utilize "Evacuation Site".
4. Hide and barricade if escape is not possible.
5. Lock and barricade doors. Turn off lights.
6. Move out of site from windows doors.
7. Silence electronic devices and remain quiet.
8. **CALL 911 WHEN SAFE.**
9. When secure and safe, place lockdown placard in window or slide under door to indicate condition.
 - a. Red "X" side out to indicate critical injury.
 - b. Green "///" side out to indicate safety.
 - c. Offices numbers are indicated internally on windows and light switches.
10. **OPEN DOOR TO LAW ENFORCEMENT ONLY AND REQUIRE THEM TO IDENTIFY THEMSELVES BEFORE EXITING LOCKDOWN LOCATION. FOLLOW INSTRUCTIONS FOR EVACUATION.**
11. Establish Communications and Control/Command.
12. Establish evacuation staging area at "Evacuation Site".
13. Reassemble at "Evacuation Site" and verify that all staff is accounted for. Report any missing staff immediately.
14. Contact Human Resources / Operations Manager.
15. Setup Notification Site**. Use media to get out the location of the Notification Site.
16. Assist with investigation efforts if required.
17. **Return to site when an "ALL CLEAR" message is issued from law enforcement.**

LOCK DOWN / EVACUATION OUTSIDE BUILDING

1. Immediately evacuate property and utilize "Evacuation Site"
2. **CALL 911 WHEN SAFE.**
3. Establish Communications and Control/Command.
4. Establish evacuation staging area at "Evacuation Site".
5. Reassemble at "Evacuation Site" and verify that all staff is accounted for. Report any missing staff immediately.
6. Contact Human Resources / Operations Manager
7. Setup Notification Site.
8. Use media to get out the location of the Notification Site.
9. Assist in investigation if required.
10. **Return to offices when an "ALL CLEAR" message is received from law enforcement.**

*EVACUATION SITE LOCATION

Location:

Address:

Phone:

CRITICAL INCIDENT RESPONSE GUIDE

JOBSITE NAME: _____

JOBSITE: ADDRESS: _____

EMERGENCY NUMBERS

County Dispatch:911

OFF-SITE EVACUATION SITE

EVACUATION SITE LOCATION

ADMINISTRATIVE / RESPONSE STAFF

1. Get a situation report.
2. Determine if evacuation or shelter is necessary.

Emergency Action Plan (EAP)

EMERGENCY ACTION PLAN

JOBSITE NAME: _____

JOBSITE ADDRESS: _____

MEDICAL EMERGENCY/FIRST AID

IMMEDIATE LIFE SAFETY INCIDENT

1. **Call 911.** Provide the victim's name, location and condition.
2. Move victims **ONLY** if danger is imminent.
3. If safe, administer first aid to the victim until EMS arrives.
4. Have additional staff waiting in location to meet EMS and escort to scene.
5. **When EMS arrives, non-essential personnel must immediately clear the area. Overcrowding of the scene may hinder rescue and medical transport efforts.**
6. Notify Safety and Compliance Manager and Human Resources Manager. Remind all staff that the Chief Executive Officer will provide responses to media.
7. If necessary, Human Resources will contact employee's emergency contacts.
8. If necessary, the Chief Executive Officer will respond to media.
9. Complete incident or accident report immediately. Located in the Safety Portal.

MINOR MEDICAL / NON-EMERGENCY INCIDENT

1. Administer first aid if necessary.
2. If necessary, Human Resources will contact employee's emergency contacts.
3. Complete incident or accident report immediately. Located in the Safety Portal

FIRST AID KIT LOCATIONS: _____

FIRE/EXPLOSION EVACUATION

1. Evacuate immediately when the alarm is heard.
2. Close office doors and turn off lights as employees leave.
3. Proceed to the nearest exit; use stairs, not an elevator.
4. Assist anyone with a disability.
5. **Call 911 when safe.**
6. Account for all individuals. Report any missing staff immediately.
7. **Return to building only when an "ALL CLEAR" message is received from emergency personnel.**
8. If injuries occur, see **Medical Emergency / First Aid** protocol.
9. Complete incident or accident report immediately. Located in the Safety Portal
10. If necessary, Human Resources will contact employee's emergency contacts.
11. If necessary, the Chief Executive Officer will respond to media.

DESIGNATED EVACUATION POINT: _____

TORNADO/SEVERE WEATHER

1. Seek shelter on the lowest level of the building. Shelter in interior rooms away from windows and glass.
2. Monitor the local weather
3. If outdoors, shelter in a ditch.
4. Account for your co-workers.
5. Account for all individuals. Report any missing staff immediately.
6. **Wait for "ALL CLEAR" message.**
7. If injuries occur, see **Medical Emergency / First Aid** protocol.
8. Complete incident report as soon as it is safe to do so. Located in the Safety Portal.
9. If necessary, Human Resources will contact employee's emergency contacts.
10. If necessary, the Chief Executive Officer will respond to media.

HAZARDOUS MATERIAL RELEASE

1. Evaluate level of hazardous material exposure including type of chemical, size and possible exposures
2. **Call 911 if necessary.**
3. Avoid direct contact with material
4. Turn off HVAC systems
5. Seal vents, windows and doors if possible
6. Evacuate the area or building. **Keep employees, sub-contractors and tenants away from the area until the "ALL CLEAR" message has been received from emergency personnel.**
7. Document procedure used for clean-up and disposal and file in Human Resources office; additional reporting will be handled with the appropriate agency if required
8. If injuries occur, see **Medical Emergency / First Aid** protocol.
9. Complete incident report immediately. Located in the Safety Portal
10. If necessary, Human Resources will contact employee's emergency contacts.
11. If necessary, the Chief Executive Officer will respond to media.

BOMB THREAT

PHONE THREAT

1. Remain calm.
2. Keep the caller on the line as long as possible. Be polite, show interest to keep them talking.
3. If possible, signal or pass note to staff to listen and **CALL 911** and notify Operations Manager / HR
4. Write down as much information as possible.
 - a. Caller ID
 - b. Exact wording of threat
 - c. Type of voice or behavior
5. Record call if possible.

THREAT ASSESSMENT

All threats should be carefully evaluated. One must

ACTIVE SHOOTER/KILLER

**THIS IS AN EXTREMELY DANGEROUS SITUATION AND SHALL BE HANDLED BY LAW ENFORCEMENT.
YOUR FIRST PRIORITY IS LIFE SAFETY.
CALL 911 WHEN SAFE.**

1. If shots are heard, inform employees to evacuate if possible or go into lockdown according to Lockdown Procedures.
2. Identify source and location as best you can, while remaining safe. Who is the shooter? How many shooters are there? Direction of travel?
3. **CALL 911 WHEN SAFE.**
4. Initiate the Lockdown Procedure over company paging system.
5. If evacuating, meet at Evacuation Site*
6. If necessary, Human Resources will contact the employee's emergency contacts.
7. If necessary, the Business Development Manager will respond to the media.
8. Complete accident reports immediately. Send it to the Human Resources Manager within 24 hours to file.

LOCKDOWN / EVACUATION IF YOU ARE INSIDE BUILDING

1. Evacuate immediate area away from threat.
2. Immediately evacuate the building if possible. Utilize Evacuation Site*.
3. Hide and barricade if escape is not possible.
 - a. Lock and barricade doors.
 - b. Turn off lights.
 - c. Move out of site from windows and doors.
 - d. Silence mobile devices and remain quiet.
4. When secure and safe, place lockdown placard in window or slide under door to indicate condition.
 - a. Red "X" side out to indicate critical injury
 - b. Green "///" side out to indicate safety
5. If injuries occur, see **Medical Emergency / First Aid** protocol. Only provide assistance if the scene is clear and secure.
6. Remain in lockdown mode until further notice from law enforcement personnel. **OPEN DOOR TO LAW ENFORCEMENT ONLY AND REQUIRE THEM TO IDENTIFY THEMSELVES BEFORE EXITING THE LOCKDOWN LOCATION. FOLLOW INSTRUCTIONS FOR EVACUATION.**
7. Establish Communications and Control/Command.
8. Establish evacuation staging area at Evacuation Site*.
9. Reassemble at Evacuation Site* and verify that all staff are accounted for. Report any missing staff immediately.
10. Setup Notification Site and use news and social media channels to broadcast location of the Notification Site.
11. Cooperate and assist with investigation efforts if required by law enforcement.
12. **Return to site when an "ALL CLEAR" message is issued from law enforcement personnel.**



LOCKDOWN / EVACUATION IF YOU ARE OUTSIDE OF BUILDING

1. Immediately evacuate property and utilize Evacuation Site*
2. **CALL 911 WHEN SAFE.**
3. If injuries occur, see **Medical Emergency / First Aid** protocol. Only provide assistance if the scene is clear and secure.
4. Establish Communications and Control/Command.
5. Establish evacuation staging area at Evacuation Site*.
6. Reassemble at Evacuation Site* and verify that all staff are accounted for. Report any missing staff immediately.
7. Setup Notification Site and use news and social media channels to broadcast location of the Notification Site.
8. Cooperate and assist with investigation efforts if required by law enforcement.
9. **Return to site when an "ALL CLEAR" message is received from law enforcement.**

OFF-SITE *EVACUATION SITE:

Location Name: _____

Address: _____ **Phone:** _____

MOU on File? Y or N

Evaluation for Tornado / Severe Weather Compliance Training Form

 **EVALUATION FOR TORNADO/SEVERE WEATHER COMPLIANCE TRAINING**

Date of drill: _____

Person conducting the drill: _____

Site: _____

Time Started: _____ am/pm Time Ended: _____ am/pm

Time it took to evacuate to designated area: _____

Weather conditions outside during the drill: _____

Items of concern: _____

- Are there adequate safe areas? Yes No
- Are the rooms clutter free? Yes No
- Are employees taking the quickest routes? Yes No
- Did the communication system function as needed? Yes No
- Were there adequate flashlights? Yes No

Corrective actions: _____

Staff suggestions: _____

Name of person completing form

Date

Submit to The Safety & Compliance Manager upon completion